

Error Messages

Error Message	Description	Solution
-----	Maximum load exceeded	Unload or reduce weight
Err 1	Incorrect date	Enter the date by using format “yy;mm:dd”
Err 2	Incorrect time	Enter the time by using format “hh:mm:ss”
Err 4	Zero setting error	Zero setting range exceeded due to switching on. (4%max) Make sure platform empty.
Err 5	Key board error	Check the keys and connector.
Err 6	A/D value out of range	Make sure platform empty and check the pan is installed proper. Check the load cell connectors.
Err 7	Percentage Error	Please check input data, must be > 0.5d
Err 8	Calibration weight error	Check the test weights for calibration or linear calibration
Err 9	Unstable Reading	Check any air variation, vibration, RF noise and touching somewhere. Check the load cell and connectors.
Err 10	Wireless communication failure	Check wireless settings or change Com settings from the wireless
Err 11	Communication protocol error	Check communication settings
Err 12	Accumulation error	Max accumulation times 99 / 999 / weight 999999
Err 13	Lack of unit weight	Check unit weight entry data, must be >0.5d
Err 14	Lack of sample	Check counting samples entry, must be >20d
Err 15	Gravity error	Check the gravity settings. Gravity range must be 0.9xx ~ 1.0xx
Err 16	Paper error	Check the printer paper
Err 17	Tare out of range	Minus weight or overload. Remove the load and restart scale again.
Err 18	Pre-tare error	Check the pre-tare value
Err19	Initialize zero error	Calibration the scale.
Err P	Printer error	Check the printer settings or connections
Err 1	Approval setting error	Check the PCB jumper settings. Must be connect jumper pin to K1 (BW series)
--o1--	Over range	Remove the load. Re calibrate
--lo--	Underload	Minus weight, check the platform and restart or calibrate.
Fai l h / fai l l / fai l	Calibration Error	Check the test weights & Re calibrate
Ba lo / lo ba	Battery low	Re charge battery, check the voltages.